



CEDERKLOOF

VRYWARING /INDEMNITY

By booking your place you agree to be bound by **Cederkloof Botanical Retreat (Reg: 2014/088801/07)**'s indemnity terms and conditions:

Please be advised that the terms and conditions may be revised without notice.

Please read carefully the terms and conditions that apply to all guests during their stay at Cederkloof Botanical Retreat and Camp Sites.

1. Booking Confirmation

- A booking will only be confirmed when a proof of the deposit or voucher has been received per email.
- When the booking is made within 3 days of the stay the full amount of the stay is immediately payable
- When a booking is made within 1 day of the stay a cash payment upon arrival will be acceptable – only if cleared by management in written confirmation.
- A response to a booking inquiry is not a booking confirmation.

2. Cancellation policy: (Please consult your events contract for the cancellation policy of group bookings)

- In all cases of cancellation a 15% administrative charged will be deducted of all refunds.
- More than one month before arrival: Deposit received minus 15% (admin charge)
- More than one week before arrival: Deposit received minus 50% (late notice) minus 15% (admin charge)
- Less than one wee: No refund

3. The stay and the use of hiking trails, facilities, and swimming pool and any other related activity is undertaken at the guest's own risk and the owner and/or its members and employees shall not be held liable for any claim regarding personal injury, illness, death or the like arising from any cause whatsoever, including *vis major casus fortuitus* or negligence in any form by the owners, its members, employees and/or agents, whilst staying in the cottages or using the hiking trails.

4. All luggage and personal belongings are at the guest's own risk at all times. The owner and/or its members and/or its employees are not responsible for any form of negligence and/or criminal conduct by third parties.

5. The guest undertakes not to, without the necessary permission of the owners, touch, use, operate or board any farm implement; pick fruit and/or damage the orchards.
6. No smoking is allowed in any of the cottages, on the trails or in the gardens.
7. No music is allowed at any time anywhere on the property unless the retreat was booked out in its entirety.
8. Upon leaving, please ensure that your cottage is locked, window closed before leaving the key in the door for collection and inspection.
9. Dogs are allowed if they are well socialized. There is wildlife on the property such as baboons, scorpions and snakes. Neither the establishment or the management can be held responsible to any injury to pets while on the property.
10. The guest will be held responsible for the cost of breakages and the loss of the key.
11. No children under 12 is allowed in the swimming area without supervision.
12. Check in is 2 pm or after and check out time is 10 am or before. Failure to check out after

I, the undersigned, acknowledge that I am familiar with, or have been made aware of the terms, conditions, rules and procedures of Cederkloof (Pty) Ltd and I accept all risks which may incur during my stay.

By my signature hereto, I undertake not to hold the shareholders of the company **Cederkloof (Pty) Ltd** (Reg: 2014/088801/07) and/or Cederkloof Botanical Retreat, Tinabex (Pty) Ltd – 2014/088801/07, and/or director, and/or any employee, and/or manager, and/or service provider liable for any injury, loss or damage which I may sustain whilst staying and/or using the facilities of **CEDERKLOOF BOTANICAL RETREAT**, irrespective of whether such loss, injury or damage can be attributed to any act or omission on the part of the owner, Director, employee, manager and/or service provider of the owner.

Details of the Visitor:

Name: _____

Address: _____

Signed at _____ on this day of _____

(If visitor is a minor under the age of 18 years, then a parent or Legal Guardian must sign the indemnity on his/her behalf)
